

Scenarios & Error Messages Template

Sr.	Case / Scenario	Action	Message	Comment
1	User enters incorrect password	User clicks login with wrong password	Invalid username or password. Please try again.	Security message should not reveal which field is incorrect
2	Email already registered	User tries to register with existing email	This email address is already registered. Please login or reset your password.	Prevent duplicate accounts
3	Password reset email not found	User enters email not registered in system	No account found with this email address.	Avoid exposing user existence details
4	Required field missing	User submits form without required field	Please fill in all required fields.	Highlight missing fields
5	Session expired	User inactive for long time	Your session has expired. Please log in again.	Security requirement
6	Payment failed	Payment gateway declines transaction	Payment could not be processed. Please try another payment method.	Log gateway error internally
7	File upload size exceeded	User uploads large file	File size exceeds the maximum allowed limit.	Limit defined by system configuration
8	Invalid input format	User enters invalid email format	Please enter a valid email address.	Input validation