

Integration & External Systems Template

Purpose / Why needed	Direction	Owner / Team	System Name	Data Exchanged
Process online payments for wallet transactions	Bi-directional	Payments Team	Payment Gateway	Payment authorization requests, transaction status, settlement confirmations
Verify customer identity during account creation	Outbound	Compliance Team	KYC Verification Service	Customer identity data, verification results
Send transactional notifications to users	Outbound	Messaging Team	Notification Service (Email/SMS)	Email addresses, phone numbers, notification content
Sync customer profile data across enterprise systems	Bi-directional	Data Integration Team	Customer CRM System	Customer profile information, account status updates
Provide authentication for mobile users	Bi-directional	Security Team	Identity Provider (OAuth/SSO)	Authentication tokens, user identity information